

## Customer Authorization for Return(s) RMA

**Date:** \_\_\_\_\_

**Customer:** \_\_\_\_\_

**Email:** \_\_\_\_\_ **Contact:** \_\_\_\_\_

Your "Return Merchandise Authorization Number" (RMA) to return the following list of goods is as follows: RMA# \_\_\_\_\_

PRODUCT(S) to be returned: \_\_\_\_\_

### The following are Cambia's terms and conditions for all returns:(Based on order date)

Up to 30 days <b>with</b> re-order	10% Restocking Charge
Up to 30 days <b>without</b> re-order	20% Restocking Charge
Over 30 days & up to 90 days <b>with</b> re-order	15% Restocking Charge
Over 30 and up to 90 days <b>without</b> re-order	25% Restocking Charge

Returns accepted back at the warehouse within the above time frames will be credited with the applicable re-stocking charge added. (**Please note:** All products returned are under **bench** warranty based on FOB point and freight charges to return and or to replace are not included in Cambia-Distribution's Warranty)

We do **not** accept returns after 90 days. (Unless conditions such as warranty & or other special circumstances apply.). Merchandise must be returned prepaid, in original carton, and be in re sellable condition. Collect / Unauthorized returns will be refused by us upon receipt.

Defective / Warranty items, upon inspection will be either replaced at no charge from our inventory or a credit note will be issued to your account. If we shipped the incorrect item, the necessary steps will be taken to correct it accordingly.

If you have any questions, please contact the undersigned

CAMBIA-DISTRIBUTION  
[info@cambia-distribution.com](mailto:info@cambia-distribution.com)

